Other than Recommended Computers, Laptops, and Tablets

The Office of Technology Services (OTS) understands that Towson faculty and staff sometimes need computers that are not included on our recommended hardware list. Purchasing other than recommended computers is a department decision and will require department approval. Because there are many manufacturers of Windows computers and tablets, e.g. HP, IBM, ASUS, Dell, OTS support for computers not on our recommended hardware list will be limited and the department will have responsibilities.

Be sure to purchase computers with the recommended minimum baseline specifications and work with OTS before purchasing other than recommended computers to ensure the best possible support. It will save you time, money, and the frustration of having to return computers that do not work on the Towson network.

Recommended Minimum Baseline Specifications

Purchasing new computers with the recommended minimum baseline specifications will meet the requirements for most academic needs and will provide you with the best performance when using campus services and when running specialized software. Students, check with your college or department that apply to your major for additional requirements and recommendations.

Component	Windows Desktop/Laptop	Mac Desktop/Laptop		
Operating System (OS)[1]	Latest Business or Enterprise 64-bit OS	Latest OS	Latest full version Windows Professional OS	Latest OS
Processor	Intel Core i5	Intel Core i5	Intel Core i5	A í ð] } chip
RAM	í òGB	í òGB	8GB	
Hard Drive	î ñ òGB Solid State	25 òGB Solid State	Your choice	Your choice
Warranty[2]	Yes, get Dell 3 Year Basic Support warranty, or warranty provided by other manufacturers	3 Year AppleCare	Yes, get warranty and/or accidental coverage	3 Year AppleCare
Security(Theft Recovery Services[3]) Coverage for laptops and tablets	3 Year Absolute, Inc. CompuTrace Professional	3 Year Absolute, Inc. CompuTrace Professional	3 Year Absolute, Inc. CompuTrace Professional	

[1] Home editions of Windows operating systems will not work on the Towson network and cannot be kept up-to-date with upgrades, security patches, virus updates, etX / š] • š Z ‰ Œ š u v š [• Œ • ‰ } v •]] o] š Ç š up-date u Œ š Z } u ‰ µ š Œ Œ u] v • µ

[2] If you purchase tt kdEMC v.18 169.9 r2.993 ( )-10T (k)8.00dEM.o-2.4 Td [( )-10.844 (l)1-378.866 -9.36 8993 04 <00n wk o844 ()-10 (oD)3TT(

<u>Department Responsibilities</u>

Using the original operating system (OS) and configuration purchased with the computer.
Having the resources available to reformat the hard drive and reinstall the original OS and configuration if necessary.
Handling warranty repairs if the computer is not a Dell or it does not have the Dell 3 year Next Business Day Warranty.
Maintaining the OS with security patches, updates, and virus protection if the computer cannot be managed by the Towson network.

Note: It is recommended that you work with your department or department IT coordinator to determine what, if any, additional

Recommended standards are incompatible with required software.

A.7. The recommended standards do not meet my needs or the needs of my department. Are there options? We are sensitive to unique circumstances when other computer models are required. OTS will with yo